



Refund Policy:

1. We are offering free/paid trial to anyone who is interested in our services.
2. We insist you to take a trial once before subscribing to our product.
3. Refund/Cancellation will be entertained only in the following cases
 - 3.1) Our Software becomes non-functional due to our product update.
 - 3.2) If Data Feed not working continuously for more than 48 hours.
4. Refund/Cancellation will not be entertained on the following cases
 - 4.1) If the service is unavailable due to continuous Power Failure/Internet (ISP)/Server issues & issues that are beyond AlgoLabs India's control.
 - 4.2) Telecom Service Provider's (ISP) Problems.
 - 4.3) If product becomes non-functional due to OS Update, .NET Framework issues, Conflicts arising due to other product installations.
 - 4.4) If product performs poorer due to Insufficient Hardware resources.
 - 4.5) Client unable to make use of the service due to any reasons.
 - 4.6) Issues arising due to FIREWALL or PROXY settings.
5. Refund will be claimable only after AlgoLabs India confirms thru written that the problem is unsolvable.

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